

## Mainiero, Phil

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**To:** tratestimony  
**Subject:** House Bill 5041 Testimony

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### Testimony

I am in favor of privatizing aspects of DMV under House Bill 5041.

My daughter and I spent FIVE long hours at DMV one day this summer just to have me removed from the title of her car and to get her an address change. The good humor of the public and the DMV staff was really wonderful under those circumstances, but the poor performance of the new software system was just awful. I hope that the State of CT gets money back from 3M for the software system.

Thank you for your consideration of my request.